



The World's Most Reliable Business Grade Internet Phone Solution

Power ★ Quality ★ Reliability ★ Savings

Powerful Features, Superior Quality, Guaranteed Reliability and Dramatic Savings are Now a Possibility for Any Size Business

The World's First End-to-End Internet Phone Solution

- ★We Manufacture the PBX Hardware
★We Supply the Internet Phone Service
★We Automatically Monitor & Repair the System and Service
★We Designed It to Work Together Perfectly

The Star2Star End-to-End Solution



Star2Star Communications has the only fully integrated End-to-End internet-based phone solution for small and mid-sized business. We manufacture the system hardware, we provide the telephone service and we monitor and manage all aspects of the system, network and call quality. This all-in-one approach, available only from Star2Star, delivers the perfect blend of system features, call quality, service reliability and savings. Take, for example, StarBackup, our exclusive six-way backup feature that includes triple redundant internet connections, redundant phone carriers, analog line switchover, automatic call-forwarding if office power is lost, data center bypass and redundant self-swapping switching equipment at the data center. The result? Star2Star Communications is the only internet phone solution vendor able to guarantee 99.9% reliability.

The StarSystem starts with the StarBox, a super-reliable, solid-state, fanless on-premise PBX that provides powerful and unique calling features like voice menus, ring groups and call queues. One of the most popular features is Star2Star's Find-Me/Follow-Me option where your office phone can ring at branch locations while also ringing your cell phone, home phone or even a laptop softphone. See the back for a partial listing of StarSystem features.

StarBox 2100

- ★Up to 100 Users
★Supports DSL, Cable or T1



StarBox 5500

- ★Up to 500 Users
★Supports Up to 4 T1 Lines



StarService



The End-to-End Solution from Star2Star includes StarService, our integrated internet-based phone service. StarService runs on the finest national network available. All calls are monitored 24x7x365 for quality. Even better, with StarService, typical monthly phone bills are cut by half or more. In fact, these savings are so great that, for most customers, when they finance their equipment purchase with Star2Star, the total monthly bill for hardware and service is usually less than what the old phone company was charging for service alone.

The exclusive End-to-End Integrated Solution from Star2Star Communications delivers it all: Powerful Features, Superior Call Quality, Guaranteed Reliability and Dramatic Savings.



www.star2star.com 941.234.0001

Test the StarSystem Side-by-Side Your Current Phone System

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Features Comparison Chart



The Star2Star End-to-End Solution is the only internet phone system to offer superior call quality, guaranteed reliability and dramatic savings. Along with this, you also get all the powerful features that a fully integrated next-generation business class internet phone system can bring. Compare our feature set to typical offerings from competing non-integrated solutions and you will see the difference between what we offer and the shortcomings of other VoIP approaches. This is only a partial feature list. Visit our website for the complete chart.

Feature	Star2Star	Traditional Phone Service & Third Party PBX	VoIP Phone Service & Third Party PBX	Off-Premise Hosted PBX
Architecture				
End-to-End integrated solution	Yes	No	No	No
Powerful Features				
Find-Me/Follow-Me forwarding	Yes	No	No	No
Incoming call routing without added phone lines	Yes	No	Sometimes	No
Time based call routing	Yes	Partial	Partial	Partial
Multiple company identities	Yes	No	No	No
Multi-layer automated attendant	Yes	Partial	Partial	Partial
Extension user rights	Yes	Sometimes	Sometimes	Sometimes
Unlimited free voice mail	Yes	No	No	No
Web based control	Yes	Partial	Partial	Partial
Built-in paging groups	Yes	No	No	No
Voice mail groups	Yes	No	No	No
Custom on-hold music	Yes	Partial	Partial	Partial
Call blocking	Yes	Centralized	Centralized	Centralized
Number porting	Yes	Yes	Yes	Yes
Directory listing	Yes	Yes	No	No
Virtual extensions	Yes	No	No	No
Softphone extension	Yes	No	Yes	Yes
External extension (like a cell phone)	Yes	No	No	No
Outlook integration	Yes	Sometimes	Sometimes	Sometimes
911 support	Yes	Yes	Sometimes	Sometimes
Fax support	Yes	Yes	No	No
POS machines (credit card approval)	Yes - With Analog or Internet Support	Yes - Only with Analog	No	No
Burglar alarms	Yes - With Analog or Internet Support	Yes -Only with Analog	No	No
Voice mail to email	Yes	No	Sometimes	Sometimes
Built-in conference calling	Yes	No	No	No
Superior Quality				
24x7x365 call quality monitoring	Yes	No	No	No
Service desk for end-to-end quality management with phone, web, and email support. Staffed around the clock.	Yes	No	No	No
End-to-end management and monitoring of jitter	Yes	No	No	No
Guaranteed Reliability				
99.9% guaranteed reliability	Yes	No	No	No
Automatic 6-way backup	Yes	No	No	No
Redundant Internet connectivity	Yes	No	Sometimes	Sometimes
Redundant phone carriers	Yes	No	No	No
Analog line	Yes	Not Backed up	No	No
Disaster recovery	Yes	No	No	No
Data center bypass	Yes	No	No	No
Redundant data center equipment	Yes	No	Maybe	Maybe
Dramatic Savings				
Unlimited free voice mail	Yes	No	No	No
Unlimited extensions	Yes	No	No	No
Domestic savings	Yes, 50%	No	No	No
International savings	Yes, 90%	No	Sometimes	Sometimes
Financing available	Yes - 36 or 48 mos	Sometimes	Sometimes	Sometimes